

Press Release

Clean Harbors Adds Online Drum Scheduling for Waste Disposal

NORWELL, Mass. – March 28, 2011 – Clean Harbors, North America’s leading provider of environmental, energy and industrial services, today announced a new service feature to its free Online Services waste and compliance management system.

The new Online Drum Scheduling feature enables Clean Harbors customers in the U.S. and Canada with Online Services accounts to select pickup dates, specify quantities and define waste profiles for drum shipments into Clean Harbors facilities. Online scheduling greatly reduces phone, fax and email exchanges – all while increasing flexibility, productivity and accuracy.

Online Drum Scheduling includes:

- 24/7 online scheduling;
- The ability to easily add approved waste profiles stored in Clean Harbors’ Online Services system;
- Easy and expedited approval of unapproved profiles;
- Choice of predefined transportation schedules or the option to specify custom pickup dates;
- The ability to reserve a pickup date prior to finalizing drum quantities;
- The flexibility to update and finalize quantities at any time before the order is closed;
- Email confirmations;
- The capability to view order status at any time.

“Drum Scheduling is a major new offering that extends the convenience and capabilities of our Online Services package,” said Clean Harbors Vice President of E-Commerce Jeanne M. Engel. “This new feature simplifies and expedites scheduling drum disposal with Clean Harbors providing unmatched service for our customers.”

Online Drum Scheduling is available immediately at no charge to Clean Harbors customers. Customers can learn more and sign up for Online Services at the Clean Harbors website, www.cleanharbors.com/onlineservices.

About Clean Harbors

[Clean Harbors](http://www.cleanharbors.com) is the leading provider of environmental, energy and industrial services throughout North America. The Company serves over 50,000 customers, including a majority of the Fortune 500 companies, thousands of smaller private entities and numerous federal, state, provincial and local governmental agencies. Headquartered in Norwell, Massachusetts, Clean Harbors has more than 175 locations, including over 50 waste management facilities, throughout North America in 36 U.S. states, seven Canadian provinces, Mexico and Puerto Rico. The Company also operates international locations in Bulgaria, China, Singapore, Sweden, Thailand and the United Kingdom. For more information, visit www.cleanharbors.com.



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